ECCLibraries UX Initiative

Work Like a User Day

General Rules

- Enter and leave through public entrance
- Keep your bags, coats, and work materials with you
- Use public-facing PCs to work and print
- Plan a meeting in a collaborative space
- Use a variety of public furniture
- Observe library policies
- Have fun!

Essential Library Tasks

Check the boxes as you complete each task and make note of any impressions, comments or suggestions.

Services

- ☐ Approach service desks for help as needed
- ☐ Leave comment or suggestion

Facility

- ☐ Locate library classroom
- ☐ Locate campus info, policies, or maps
- ☐ Use a quiet study area
- ☐ Meet with a group
- ☐ Find a comfy spot to take a break
- ☐ Use public bathrooms
- ☐ Have a snack or drink (or purchase)

Resources & Tech

- ☐ Log on to a library computer
- ☐ Search for info [UX!]
- ☐ Find an article
- ☐ Check email
- ☐ Print a document
- ☐ Watch a video
- ☐ Charge phone/device
- ☐ Use Wi-Fi
- ☐ Borrow library material [book, etc.]
- ☐ Read a magazine